

GAMBRO *Healthcare*

Dear Honey

I am writing this letter not only to thank you for the wonderful job you did on the "El Nino" article that featured one of our staff members, but to also commend you on the wonderful follow up and diligence that you exhibited as well. It has been such a pleasure to speak with you and your enthusiasm has been contagious.

I also want to take the time to let you know that our entire staff has enjoyed the newsletter and the articles in it. Especially the last article about the nurse. I personally thought that the article about the young boy was particularly touching. We as care providers in a chronic setting develop unique relationships with our patients and hold them in a special place in our hearts. That is part of what makes our clinic a success. I think that each and every staff member can relate to that particular article because we all come across those patients that especially touch our hearts.

Please keep up the good work and we look forward to the next newsletter.

Sincerely,
Trina Ensley R.N., CNN
Clinical Manager